

Camp Refund Process

A \$25 administration fee (per camp, per child) applies to all WLC camp cancellations.

A full refund (less a \$25 administration fee (per child, per camp)) will be issued if the request to withdraw is made at least 14 days before the camp start date.

Requests made less than 14 days before the camp start date will be refunded at 50%, less a \$25 administration fee (per child, per camp).

No refund is provided after the camp/program start date unless there are extenuating circumstances. In such cases a written request for a refund or a credit toward another camp, accompanied by appropriate documentation (i.e., medical note). This documentation must be submitted to the Associate Director.

No refund is provided for days missed or forgotten camps.

Behavior and Anti-Bullying Expectations

WLC expects all campers to behave in a respectful way towards other campers, camp staff, equipment, and camp facilities. Parents will be notified if their child's behavior is inappropriate. If the inappropriate behavior continues, WLC reserves the right to remove the child from camp, without a refund.

We do our best to monitor these situations, but if you hear of something concerning happening at camp, please contact us at wingslearningcommunity@gmail.com or phone call at 778-581-7830, 6227.

WLC English Immersion Camp Rules

To make it easier for campers and staff, WLC camps follow a similar rule structure to local School Districts. The younger campers are always supervised, and the older campers (grades 7+) have a bit more freedom around campus. It is important and expected for the campers to follow the WLC Camp rules:

1. Closed activity locations - Stay on the activity locations - Campers are not allowed to leave the campsites on their own. They need to be signed in and out or have written approval from a parent/guardian for other arrangements.
2. Respect for:
 - People – such as your instructor, fellow campers, Camp staff, and yourself.

- The facilities and equipment – such as the accommodations, working spaces, computers, trees, and bushes.
3. Have FUN!

Sign in/out Process

All campers need to be signed in and out by a parent/guardian each day (unless otherwise authorized). If a camper is to be picked up by someone other than a parent/guardian, please include their name under the “permission for pick up” portion of the parental consent form and notify the camp instructor in advance. Please bring your ID when you pick up your child.

If your child is biking, walking, taking the bus, or has alternate arrangements to get home at the end of the day, please indicate they can sign themselves out under “Permission for pick up” on the parental consent form.

Absence Process

If your child is absent from Camp, please notify camp staff by [contacting us](#). It is the parent's responsibility to make sure that their child gets signed in at the beginning of camp. You will not be notified if your child is absent from the program.

Please note: refunds are not given for days missed.

Late Process

If your child is late for camp, [please contact us](#).

Medical Response Protocol

Your child's safety and well-being are a priority for WLC Camp staff.

In case of a medical emergency, WLC Camp has trained First Aid people on staff to help care for your child.

- Minor first aid - such as slivers, scrapes, bruises, nosebleeds, etc., will be dealt with when it happens, and we will inform you about it at pick up.
- Medium first aid – such as a hit to the head, deeper non-life-threatening scrapes, and cuts (might need stitches), sprains and strains, etc., will be dealt with by calling the emergency contact and handled on a case-by-case basis.

- For major first aid – such as loss of consciousness, broken bones, severe allergic reactions, etc., we will call 911 first, and then contact the emergency contact.

On the Parental Consent form, you will be asked to consent to medical attention in case of emergency.